



*The President*  
*Palikir, Pohnpei*  
*Federated States of Micronesia*

January 13, 2020

MEMORANDUM:

TO : All Departments, Offices and Agencies

FROM : The President

SUBJECT: President Executive Order Dated November 22, 2019

My Administration recognises that the availability of broadband infrastructure, mobile communications, the internet and its many applications, greatly impacts the daily lives and socio-economic development of our nation.

It is in this connection, that I support the development of National Digital policies, strategies, and practices to further enhance the accessibility and delivery of e-services to citizens, which will in turn support the digital transformation of both the public and private sectors as well as the development of the digital economy.

To spearhead this initiative at our National Government, I have established the Office of Information Technology and Supporting Services under the Department of Transportation, Communication and Infrastructure (see attached). This Office will undertake a number of prioritized activities to improve the ICT infrastructure and will make it's working model available to the States as applicable. These activities include but are not limited to:

- Consolidation and centralization of IT support services at the National Government;
- Development of IT policies and procedures to strengthen the ability of the National Government to address its internal IT needs
- Assessment and evaluation of IT personnel capacity building needs and user training; and
- Compilation of government services to be incorporated in the e-governance application

Departments will be given a transitional period, to integrate their IT staff into the proposed organizational chart of this unit where all IT services at FSM National Government will be centralized for better coordination and management. This transition will be gradual and each IT will continue to perform their duties at their respective department and/or office till the time that fundng of this newly formed unit is fully secured.

A key Government initiative, with funding support of the World Bank, currently at the planning stage is the Digital FSM Project. It will require a well-coordinated effort on our part to be organized and prepared for its successful implementation. The primary purpose is to strengthen our current information technology capabilities to support the delivery of both National and International services utilizing e-Government and e-Commerce respectively.



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The e-Government will provide on-line services to our citizen both at home and abroad where they can access government services, while e-commerce will enable us to participate in the global economy by promoting commerce opportunities for advancement of our economic prosperity at home. The official FSM Portal will be the gateway and host for both services as it will provide accurate, reliable and secure access to the site by visitors.

Accordingly, this Administration herewith direct all Departments, Offices and Agencies to proactively work together in the area of Information and Communication Technology (ICT) toward achieving the restructuring of government IT services and in support of the upcoming Digital FSM project over the next four (4) years.

Thank you.

A handwritten signature in blue ink, appearing to read "David W. Panuelo". The signature is stylized and somewhat illegible due to the cursive nature of the writing.

David W. Panuelo

Attachment:

Xc: The Vice President and Members of the Cabinet



*The President*  
*Palikir, Pohnpei*  
*Federated States of Micronesia*

**PRESIDENTIAL ORDER**

**Establishing a Unit on Information Technology and Support Services  
under the Division of Communication in the Department of  
Transportation Communication & Infrastructure**


WHEREAS, information technology (IT) is important to the FSM National Government, and in order to maintain support services in an efficient and timely manner, a unit in charge of IT support services is needed in the Department of TC&I;

NOW THEREFORE, by the powers vested upon me by the Constitution and the Laws of the Federated States of Micronesia, I, David W. Panuelo, President of the Federated States of Micronesia, do hereby order, as follows:

1. There shall be a unit under the Division of Communication of the Department of TC&I. This unit shall be referred to as the Information and Communication Technology (ICT) Unit.
2. The ICT Unit shall address the needs for IT technical support to the National Government. Moreover, it shall review the following and make appropriate recommendations as to suitable policies and directions:
  - Consolidation and Centralization of IT support services operation at the National Government;
  - Implementation and enforcement plans to support unified IT policies and procedures for further consideration and action through necessary regulation that would strengthen the ability of the National Government to address its internal IT needs;
  - Assessment and evaluation of IT personnel capacity building needs and user training; and
  - Compilation of government services to be incorporated in the e-governance application.
3. The Secretary of TC&I shall provide update and recommendation to the President on the implementation of this order.

SO ORDERED.

Date: 11/22/19

  
David W. Panuelo  
President